2010 New Haven Neighborhood Quality of Life Survey & Workshops

East Shore and Annex Area
Preliminary Neighborhood Results

Data Partner and Supporter

DataHaven, a non-profit (501(c)3) organization, is providing the survey organizers with technical assistance and data access. DataHaven's mission is to improve the Greater New Haven region by compiling and sharing high quality public information for effective decision making. DataHaven is a formal partner of the National Neighborhood Indicators Partnership (NNIP), a collaborative effort by the Urban Institute of Washington, DC, and local partners to further the development of neighborhood information systems in policymaking and community building.

The survey and neighborhood workshops are partially supported by grants from the **Community Foundation for Greater New Haven**, our region's largest grant-making organization.

About the Neighborhood Quality of Life Survey & Workshops

- **Purpose**
  1. Identify internal resources and assets within neighborhoods (strengths, volunteers)
  2. Develop neighborhood "Action Plans" on concerns
  3. Meet new neighbors, build ability of neighborhood associations and CMTs to take future action

- **Design and Organization (September-December 2009)**

- **Data Collection (January-April 2010)**

- **Analysis, Workshops and Final Reports (May 2010-)**

Summary: Survey Results Overall

- Over 1,200 responses from across City of New Haven
- Most responses came from 9 neighborhoods and CMTs where citizens actively promoted the survey collection
- Data will be published at http://www.ctdatahaven.org/ once all neighborhood results are analyzed

About the Results

- Survey not randomized or designed to give a statistically representative population sample of a city or neighborhood
- Some results can be compared with randomized data collection completed by Yale CARE in Fall 2009 & other data
- Designed to provide qualitative data and mobilize action through discussion, workshops and citizen action

2010 New Haven Neighborhood Quality of Life Survey
East Shore and Annex Community
June 2010

East Shore and Annex Neighborhood Results

1. Demographics
2. Social Capital
3. Perceptions of Neighborhood
4. Perceptions of Services
5. New Establishments

Summary: East Shore and Annex Area

- 40 responses

Demographics: Who Responded?

- 100% of respondents identified themselves as **residents** of the neighborhood
- About 20% of respondents say they also **work** within the neighborhood

Demographics of East Shore/Annex Responses (Continued)

How many years have you lived / worked in the neighborhood?
20%: 0-4 years
20%: 5-9 years
60%: 10 or more years

Family Structure
57% Female
54% Live alone or with 2 and 46% with 3 or more persons
About half have children
96% Homeowners
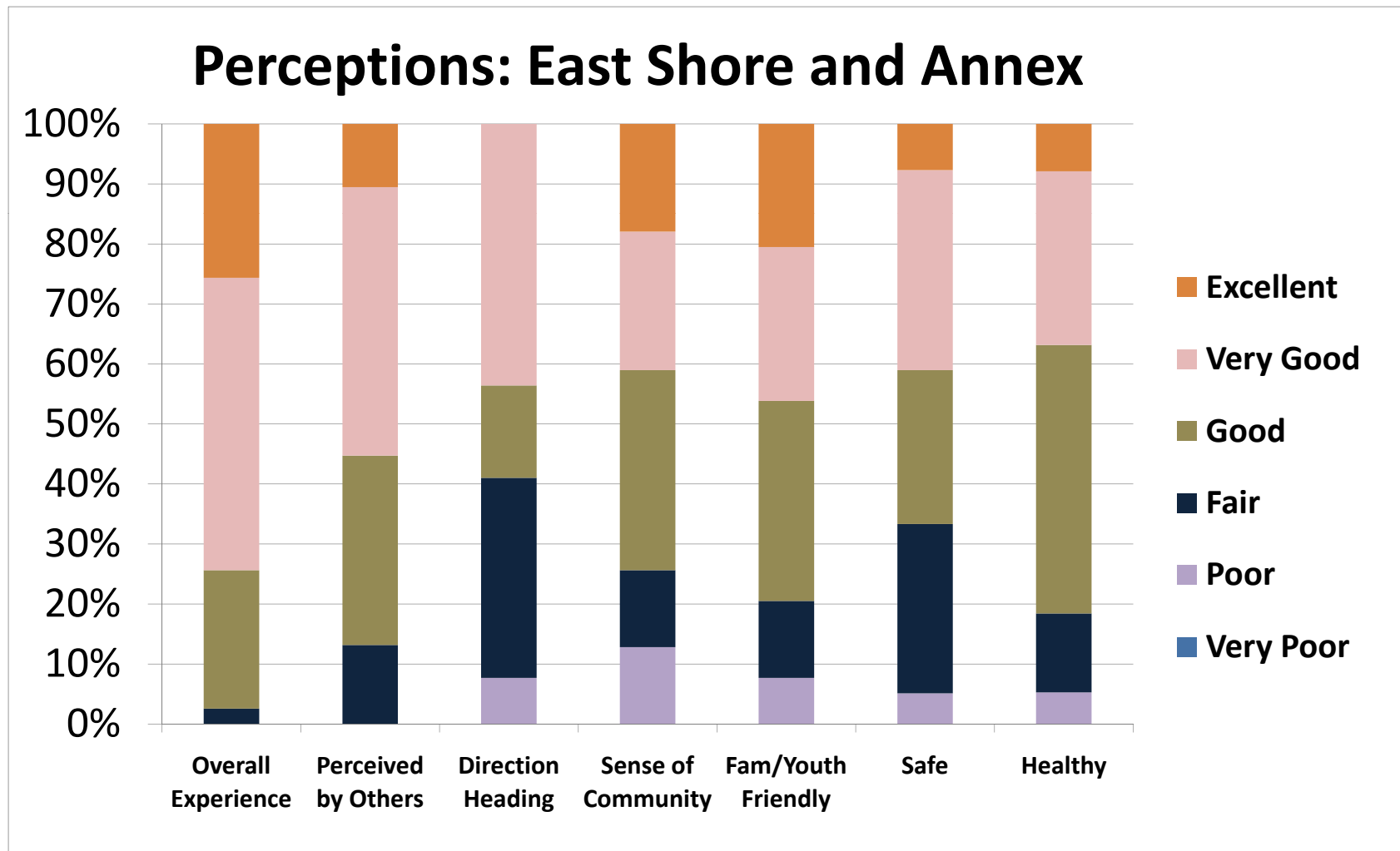92% Identified "White/Caucasian" as race

Summary: Social Capital Questions

1. Would you stop to help if asked for directions? **100% say yes**
2. If there was a fight in front of your house and someone was being beaten or threatened, how likely is it that your neighbors would break it up? **46% say likely or very likely, 31% unsure**
3. Would neighborhood residents organize to try to do something to keep a fire station open in the area if it was threatened by cuts? **90% say likely or very likely, 8% unsure**
4. How well do you know neighbors? **76% know them well and actively socialize, 24% just "say hi," 0% do not know anyone on their street**

Similar results to Fall 2009 CARE survey results of 1200 individuals in 6 New Haven neighborhoods

Summary: Perceptions of Neighborhood

Perceptions: East Shore and Annex

Summary: Perceptions (Continued)

Agree (Strongly Agree)

Many shops, stores, markets or places to go are within easy walking distance of my home.

15% (5%) East Shore-Annex   CARE*: 72% (48%)

*Yale CARE randomized sample of 6 lower-income areas, Fall 2009

There are safe sidewalks and crosswalks on most of the streets in my neighborhood.

74% (36%) East Shore-Annex   CARE: 71% (42%)

There are facilities to bicycle in or near my neighborhood that are safe from traffic, either on streets or special lanes/paths/trails.

74% (26%) Dwight-Edgewood   CARE: 46% (24%)

Summary: Perceptions (Continued)

Agree (Strongly Agree)

My neighborhood has several free or low cost recreation facilities such as parks, playgrounds, public swimming pools, etc.
95% (74%) East Shore-Annex   CARE*: 51% (25%)
*Yale CARE randomized sample of 6 lower-income areas, Fall 2009

I feel unsafe to go on walks in my neighborhood at night.
23% (0%) East Shore-Annex   CARE: 65% (48%)

I feel unsafe to go on walks in my neighborhood during the day.
5% (3%) East Shore-Annex   CARE: 31% (15%)

Summary: Attractiveness of Streets and Intersections

90% said their street was more attractive/pleasant than other streets in New Haven as a whole

Most Attractive/Pleasant

1. Townsend, especially near Morris Cove and Seawall
2. Kneeland
3. Cove Street
4. Hyde

Least Attractive/Pleasant

1. Areas near I-95, e.g., Woodward near Port District, Forbes
2. Burr
3. Dean

Summary: Perceptions of Services (Continued)

Lowest relative scores (avg score 1-4, % satisfied/agree):
1. Adequate traffic enforcement (2.0, 34%)
2. Communication from City Hall (2.2, 39%)
3. Adequate library access (2.3, 39%)
4. Adequate youth programs (2.4, 53%)
5. Well-maintained roads and crosswalks (2.4, 53%)
6. Control of high-volume noise (2.4, 55%)

Higher scores: Comfort approaching police (84%), parking (76%), public transit (78%), hoping to live here for next 3-5 years (92%), free of gangs/drugs (92%), street lighting (79%), trash pickup (82%), park maintenance (89%), property maintenance (84%)

Summary: Neighborhood Establishments
% Residents who might use or believe the n'hood needs more:

Farmers market	**86%**
Coffee shop or café	**84%**
Arts / cultural establishment	**83%**
Sit-down, moderately-priced restaurant	**81%**
Recreational facility	**63%**
Youth center	**53%**
Grocery store	43%
Live music venue	31%
Pub / bar	25%
Clothing store	23%
Pharmacy	22%
Health clinic	17%
Bank	15%
Laundromat / dry cleaner	11%
Fast food restaurant	6%
Dance club	3%

In addition, several respondents suggested the need for a library branch.